



Streamlined Communication Solutions for Healthcare

Level365 offers an all-in-one solution to simplify communications for healthcare organizations, ensuring seamless connectivity, enhanced patient care, and improved operational efficiency—all while reducing costs.



Reliable, Scalable, and Secure UCaaS for Healthcare

Healthcare providers require 24/7 communication across facilities, offices, homes, and mobile environments. Our solutions empower health plans, hospitals, medical practices, and diagnostic centers with voice, messaging, and video collaboration tools that enhance patient care, optimize workflows, and streamline operations.

Key Benefits of Our Solution

Reliability You Can Trust

- ✓ Delivered through secure data centers with built-in redundancy.
- ✓ Primary data center in Indianapolis, with multiple nationwide locations.
- ✓ Network designed for no single point of failure.
- ✓ 99.995% annual uptime ensures uninterrupted communication.

Industry-Leading Security

- ✓ SOC 2 & HIPAA compliant to keep sensitive data protected.
- ✓ Multi-Factor Authentication (MFA) and Single Sign-On (SSO) for added security.

Cost-Effective & Predictable Pricing

- ✓ Simple, transparent monthly pricing with no long-term contracts.
- ✓ Scalable solution—pay only for active users.
- ✓ Easily scale up or down without costly infrastructure investments.

Seamless Mobility & Remote Access

- ✓ Work from anywhere with our softphone app for desktop and mobile.
- ✓ Never miss important calls or messages, ensuring continuous patient and staff communication.

Effortless Management & Customization

- ✓ Fully managed, scalable platform tailored to your needs.
- ✓ Intuitive Web Portal for easy admin and user control.
- ✓ Customize call flow configurations, IVRs, auto attendants, and user settings.
- ✓ Enhanced 911 (E911) service compliant with Keri's Law and Ray Baum's Act.

Connect Multiple Locations with Ease

- ✓ Connect multiple locations and facilities for a unified experience.
- ✓ Maintain flexibility while allowing independent operations by department or location.

Simplified Billing & Cost Allocation

- ✓ One consolidated invoice for the entire organization.
- ✓ Breakdowns by cost center to streamline financial tracking and fund allocation.