

ROI Example:

Modernizing Communications Across a Multi-Location Medical Practice

A growing medical practice with 10 locations needed to replace its existing Cloud phone system with a more cost-effective, scalable solution. Level365 delivered a financially attractive migration path, reduced implementation risk, and supported a complex healthcare deployment with tailored onboarding, porting, and provisioning.

The Challenge

- ✓ Existing provider costs required a long-term ROI timeline
- ✓ Board approval depended on providing measurable savings over time
- ✓ Upfront hardware costs created friction during the buying process
- ✓ Complex 10-location environment with multiple user types and workflows
- ✓ Needed support for fax lines, call center seats, and special accommodations
- ✓ Required a low-risk migration from existing provider without disruption

Level365 Partner Program Results

- ✓ Designed and deployed a communications solution across 10 locations
- ✓ Supported 125+ seats/users across premium, basic, and call center roles
- ✓ Included 10 fax ATAs and tailored accommodations for unique user needs
- ✓ Delivered pre-provisioned hardware with 3-year warranty coverage
- ✓ Managed onboarding, porting, call-flow planning, and network readiness



125+

Users supported
across a multi-site
deployment

10

Locations consolidated
under one scalable
platform

3-Year

Warranty on phone handsets included to lower lifecycle
risk and replacement costs



Why Level365:

This medical practice selected Level365 because the solution combined clear ROI, flexible pricing, and a lower-risk implementation model.

By addressing both financial and operational concerns, Level365 made the switch easier to justify internally and easier to execute across a complex, multi-location healthcare organization.

